

SALES CONDITIONS 2020

1. BOOKING CONDITIONS

Pitch:

- * The campsite offers pitches from 80 to 120 m². The packages include the pitch, 2 persons, 1 car (not ECO pack) and the access to sanitary. For security reason, the pitch can welcome 6 persons.
- * The electricity is a daily extra (10A).

Accommodation:

- * All accommodations are entirely equipped with dishes, pillows and duvets. Sheets are not provided (possibility of renting).
- * For security reason, the capacity is limited at a maximum of 2, 4 or 6 persons, depends on the accommodation.
- * The manager of the campsite can refuse the access to families or groups arriving with a superior number of participants the accommodation reserved can welcome or if participants are different as registered at reservation.
- * All rental is nominative and in no event whatsoever can be ceded or sub-let.

Campers have free access to reception facilities and to the public swimming pool of Mondon (wristband needed, swimming shorts not allowed).

The manager can change the attribution number of pitch or accommodation reserved. These are reserved until 7 pm the day of arrival, after that time, if the camper did not inform, the pitch or accommodation will be free again and the deposit lost.

A) BOOKING

- * For any booking, 30% of the total amount will be asked as a deposit. The reservation is effective after receiving the deposit and our confirmation.
- * The balance of the stay must be paid 30 days before arrival.
- * In case of booking less than 30 days before arrival, the payment of the total amount will be asked.
- * Booking modification is possible without any fee if there are availabilities.

2. PAYMENT CONDITIONS

A) DEPOSIT

- * Bank card
- * International bank transfer

D) PAYMENT ON SITE

- * Bank card
- * Cash

3. CANCELLATION

- * Any cancellation must be asked by e-mail.
- * More than 60 days before arrival, the deposit will be refund.
- * Less than 60 days before arrival, the deposit will be lost
- * Less than 30 days before arrival, the total amount of stay will be lost.
- * In case of cancellation from the campsite of Mondon, the deposit or the total amount will be refund.

4. ARRIVAL AND DEPARTURE

Pitch:

- * **Pitches are available from 2pm the day of arrival and must be free before 12pm the day of departure.**
 - * On arrival, a deposit of 50 € will be asked for the gate badge (cash only).
 - * In case of arrival without reservation, an ID will be asked and kept at reception as a guarantee, the payment will be settled at departure
- Or the total amount will be asked (not refundable).
- * In case of departure outside reception hours, you will give back your badge, settle your invoice and get back your deposit the day before.
 - * Any arrival before the date and time planned exposes the camper to being unable to occupy the pitch.

Accommodation :

- * **Arrivals are between 3 and 7 pm (6pm during low season)**
 - * On arrival, a deposit of 150 € as a guarantee will be asked (cash only, no bank card accepted). The camper will control the inventory and notify any claim within the 12 hours. If not, the place, inventories and materials will be deemed compliant and in good condition.
 - * Any arrival before the date and time planned exposes the camper to being unable to occupy the accommodation.
- * **Departures are between 8 and 11 am on appointment to make an inventory and check the state of premises.**
 - * The accommodation cleaning is at the camper's responsibility. At the end of the stay, the accommodation must be returned in a perfect state of cleanliness. On the other hand, a cleaning pack will be charged. Any broken items will be charged at the camper, according to the prices on the inventory.
 - * At the return of the keys after the check of premises, if the inventory and cleanliness is considered correct, the deposit will be returned.

5. INTERRUPTION OF STAY AND UNUSED BENEFITS

- * Any stay interrupted or abbreviated (late arrival, early departure) cannot give rise to a refund.

6. TOURIST TAX

- * The tourist tax will be charged 0.20€ per night and per adult.

7. PHOTOGRAPHY RIGHT

- * The camper authorizes the campsite of Mondon to take pictures of him and all his family and to use them for marketing needs.

8. CASE OF DISPUTE

- * In case of dispute, the jurisdiction is delegated to the Administrative Court of Limoges.